



Who are we and what do we do?



“ This is something every organisation should have. ”

As the creators of Business Systems Personalisation, ERPaaS enables your employees to focus on the things that matter by automating the knowledge of your people and delivering it in a new breed of business application that we call 'Intelligent Services'.

ERPaaS Intelligent Services capture your people's expertise in the form of business rules, which we link to back office transactional systems, such as your Human Resources Applications or Procurement Applications. We find these rules in your policies, but we also find that a lot of this knowledge isn't written down. It is in the minds of the people that are doing the job. We release that knowledge and enable you to capitalise on the biggest asset you have - your people.

Our applications support highly complex knowledge and rules, right through to something that's straightforward, but also time consuming. We can deliver a maternity or paternity illustration to a smart phone and a user can produce an illustration in less than ten seconds.

The ERPaaS platform transforms business operations by delivering these applications on any device, delivering efficiencies from the full automation of employee self-service, right through to increasing transaction rates in a shared-service centre, and everything in between.

We can help you remove customisations from your existing applications, as well as deliver functionality that your software vendor can't or won't support, and we do this in simple natural language, so there is no complex programming. With ERPaaS, there is no need to reinvent the last 30 years of customisations and cost in PaaS applications. We also automate off-system processes and manual work-arounds and deliver them as easy to use apps.

Why is this different?

The ERPaaS Platform is unique in that it draws information from your existing ERP systems with a secure Cloud based integration and security service. We make complex transactions simple by doing the thinking up front. This means the user needs to enter less information, and because we have pre-validated the data we need using business rules, we reduce error rates as well as make things faster.

If you are using ERPaaS Absence and Attendance, it means everyone is treated equally as the information you deliver, and the policies you automate, are consistent. We help you create an atmosphere of equality, fairness and compliance, which increases employee morale and makes a manager's job more straightforward. It also means your organisation's processes are no longer dependent on individuals with critical skills or experience, who may not be available at any given moment.

Applications are browser-based and can be accessed using any mobile or desktop device. They are accessed via a public Cloud, meaning your staff have 24/7 access to information services at home, in the office, or on the move. Your applications can be designed to look and feel however suits your organisation. We can mimic your existing user interfaces or create new interfaces, and we support any language and can enable you to support variations, such as country specific regulation or legislation.

The ERPaaS platform is completely secure. All transactions are encrypted and none of your data is held at rest. Our solutions are not installed on individual devices and are instead accessed via a secure cloud service, maintaining security regardless of the user's device or operating system. Any updates are implemented centrally and immediately take effect on all devices, so you never need to worry about potential vulnerabilities.

In the UK the National Cyber Security Centre (NCSC), a part of GCHQ, publishes a list of 14 principles covering Cloud Security. Our services are delivered on Amazon Web Services who provide detailed information on how they address each of the principles.



Our absence management solution has facilitated a decrease in absence from 4.9% to 2.4% in a sample of 1000 employees.

Recruitment to Retirement provides a full suite of functions for the entire employee cycle, including change bank account, change beneficiary, change address, appraisals, grievance and diversity.





Org Chart and Org Change (a representation of the whole organisation that allows reporting structures to be changed, instigates approvals, and deals with orphans) has reduced the error rate by 10% and HR and management have made huge savings in terms of time spent performing these tasks.

What's the alternative?

The IT industry has spent the last 20 years insisting that clients adopt 'vanilla' or 'out of the box' processes – and it has failed. That's why we live in a world of customisation, and why so many organisations are struggling with moving to the Cloud. No matter how much software vendors try to persuade you your business can change, there will always be gaps. The choices therefore remain the same – manual workaround or custom built PaaS applications.

The ERPaaS Platform enables organisations to deliver the things that make you unique, without customising the underlying business applications. We give you the best of both worlds, as you can adopt vanilla processes and applications, whilst maintaining the characteristics and processes that make your organisation distinctive.

Successes and results

The ERPaaS Platform is live at a FTSE 100 utility with 22,000 people currently using the service. Our platform is integral to their four transformation programmes, which are being executed across the entire group in HR, Finance, Procurement and IT.

The feedback we are receiving from staff, managers, directors and the CEO is excellent, with their HR Director stating this is "something every organisation should have". We work very closely with their IT, Finance and Marketing departments during rollout and, every day we are empowering people to do their jobs more effectively, assisting with decision making and removing a huge amount of human error and resource wastage.

To find out more about how the ERPaaS Personalisation Platform can help you and your business, contact Nigel Hedley on **07946 316382** or **nigel.hedley@erpaas.com**



Request Management, our procurement solution, currently supports 22,000 users who are requisitioning from 36,000 suppliers with automated workflow-driven approvals.

We have reduced the time taken to perform a maternity or paternity illustration from nine days to a staggering four seconds.